



## **RE-Assist Privacy Policy**

Last Modified Date: January 1, 2026

A Statute of Excellence LLC, doing business as RE-Assist (“Company,” “we,” “our,” or “us”), is committed to protecting the privacy, confidentiality, and security of information entrusted to us. This Privacy Policy describes how we collect, use, disclose, store, and protect information in connection with access to and use of the RE-Assist platform and related services (the “Services”).

This Privacy Policy applies to customers, authorized users, and end users who access or use the Services.

### **1. Scope and Applicability**

This Privacy Policy applies to information collected through the Services, including information submitted by customers and authorized users, information collected automatically through use of the Services, and information derived from platform operations.

This Privacy Policy does not apply to third-party products, services, or websites that may be accessed through the Services. Such third parties are governed by their own privacy policies.

### **2. Definitions**

#### **Customer Data**

Information, data, and content submitted, uploaded, transmitted, or otherwise provided by or on behalf of a customer or authorized user through the Services.

#### **Aggregated Statistics**

Data derived from the use of the Services that has been aggregated and anonymized so it does not identify an individual, customer, or confidential information.

#### **Authorized User**

An individual authorized by a customer to access and use the Services.

#### **Third-Party Products**

Products, services, or content owned and operated by third parties that are integrated with or accessible through the Services.

### **3. Information We Collect**

#### **a. Information Provided by Customers and Users**



We collect Customer Data submitted through the Services, which may include administrative, operational, clinical, or other information necessary to provide the Services.

Customers control the type and scope of Customer Data submitted.

#### b. Automatically Collected Information

We may collect information automatically when the Services are accessed or used, including device and browser information, IP addresses, usage logs, access timestamps, and performance or diagnostic data.

#### c. Aggregated and Anonymized Data

RE-Assist generates Aggregated Statistics from Customer Data and usage data to operate, analyze, improve, and support the Services.

### 4. How We Use Information

RE-Assist uses information collected through the Services to:

Provide, operate, maintain, and support the Services

Authenticate users and manage access

Monitor performance, reliability, and security

Improve functionality and user experience

Generate Aggregated Statistics for analytics and reporting

Comply with legal and regulatory obligations

Enforce applicable agreements and policies

Aggregated Statistics are used only in anonymized form and do not identify customers or individuals.

### 5. Legal Basis for Processing

Customers represent and warrant that they have obtained all necessary rights, permissions, consents, and legal bases required to submit Customer Data to the Services and to permit RE-Assist to process such data in accordance with this Privacy Policy.



## 6. Disclosure of Information

RE-Assist may disclose information:

To service providers and vendors who support the operation of the Services under confidentiality and security obligations

To comply with applicable laws, regulations, legal processes, or governmental requests

To protect the rights, property, or safety of RE-Assist, customers, users, or others

In connection with a corporate transaction such as a merger, acquisition, or sale of assets

RE-Assist does not sell Customer Data.

## 7. Third-Party Products

The Services may enable access to Third-Party Products. Any data shared with or processed by Third-Party Products is governed by the applicable third party's privacy practices. RE-Assist is not responsible for the privacy or security practices of Third-Party Products.

## 8. Data Security

RE-Assist implements reasonable administrative, technical, and physical safeguards designed to protect information against unauthorized access, disclosure, alteration, or destruction.

No system can be guaranteed to be completely secure. Customers are responsible for safeguarding their access credentials and ensuring authorized users comply with security requirements.

## 9. Data Retention

RE-Assist retains Customer Data only for as long as necessary to provide the Services, comply with legal obligations, resolve disputes, and enforce agreements, unless a longer retention period is required or permitted by law.

Aggregated Statistics may be retained indefinitely in anonymized form.

## 10. Confidentiality



Customer Data is treated as confidential and is not disclosed except as permitted by this Privacy Policy, applicable agreements, or law.

Confidential information obligations survive termination of access to the Services in accordance with applicable law.

#### 11. User Responsibilities

Customers and authorized users are responsible for ensuring the accuracy and legality of Customer Data, maintaining appropriate permissions and consents, protecting access credentials, and notifying RE-Assist of any suspected unauthorized access or security incidents.

#### 12. Children's Privacy

The Services are not intended for use by individuals under the age of 18. RE-Assist does not knowingly collect personal information from children.

#### 13. International Data Transfers

The Services are operated in the United States. By using the Services, users acknowledge that information may be transferred to and processed in the United States, where data protection laws may differ from those in other jurisdictions.

#### 14. Changes to This Privacy Policy

RE-Assist may update this Privacy Policy from time to time. Changes become effective upon posting. Material changes will be communicated through reasonable means, including electronic notice.

Continued use of the Services after the effective date of a revised Privacy Policy constitutes acceptance of the updated policy.

#### 15. Contact Information

Questions or concerns regarding this Privacy Policy or RE-Assist data practices may be directed to:

A Statute of Excellence LLC d/b/a RE-Assist  
info@re-assistme.com